

Troubleshooting

If the MAXPage unit does not show any display on the LCD

1. Check to see if the red light on the MAXPage unit is lit - indicating if the power is on/connected.
2. Make sure the power supply is connected at the back of the MAXPage unit.
3. Make sure the Power Supply is plugged in to the mains and the mains switch is on.
4. Contact your equipment provider if you can not remedy the problem.

If the Patron Pager Coaster does not respond

1. Make sure the Patron Pager is charged. You can check this by the bar at the right of the LCD. It will be moving in the opposite direction to Charge Mode.
2. Make sure the MAXPage Unit is turned on at the On / Off Switch and at the mains.
3. Check that the Antenna is properly connected to the MAXPage unit (including the right-angle connector).
4. Check that you have entered the correct number for the Patron Pager, place the Patron Pager next to the MAXPage and page the Patron Pager again.
5. Contact your equipment provider if you can not remedy the problem.

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EASY SET UP GUIDE



Thank you and congratulations on your purchase of the MAXPage Patron Pager System. Before you begin making the most of its many features, please ensure the following items have been included in your package:



Antenna



MAXPage Unit



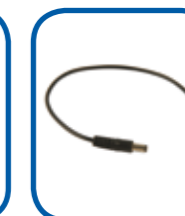
Patron Pagers



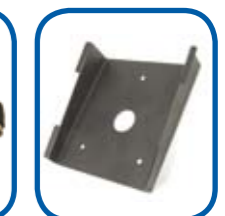
Charger Base



2 x 12V DC 2A
Power supply



Link Cable
Connector



Wall Mount
(optional)


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PATRON PAGER SETUP

1 Set up Charger Base



Place your charger base (s) in a dry area. The connection points side of the charger base are used for connection to the power supply or to another charger base using a link cable.

2 Charging Patron Pagers



Please charge the Patron Pagers for 8 hours prior to use. Stack the Patron Pagers firmly on top of each charging base. **NB - Max 10 Patron Pagers placed on each charging base.** The LCD will display the characters (CRG) while charging.

3 Multiple Charging



You will need multiple charging bases if you have more than 10 Patron Pagers system. Use the link cable to connect them together. *Up to 5 charger bases (50 Patron Pagers, 10 per charger base) can be supported off one power supply.*

Changing Alert Modes

The way in which the Patron Pagers alert the customer when paged can be altered using the MAXPage unit.

Use the Function Keys on the right hand side F1 etc.

Calling Method	Function Key	Display
Flash and Beep	Del-F3	F+B
Beep, Flash and Vibrate	Del-F4	FBV
Flashing Only	Del-F1	FSH
Flashing & Vibe	Del-F2	VIB

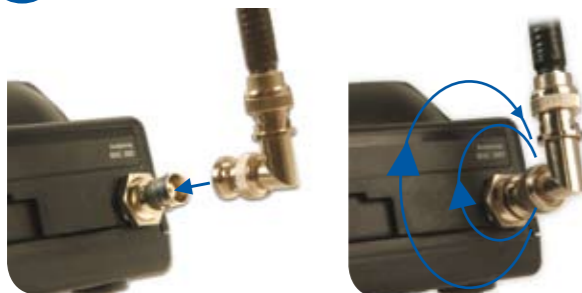
Hold down the DEL Key then push F1 for Del-F1 function, The charging Patron Pagers will beep and indicate the calling method code on the LCD display.

Any Patron Pagers that are not on the charging stack will beep but not display the code, however the calling method will have been changed.

Tip: The green Transmit light on the MAXPage Unit lights for 2 sec to indicate that the message is being sent.

MAXPage SETUP

1 Connect Antenna



Remove each item in the MAXPage unit box from its packaging. Connect the antenna to the antenna connection. This is located at the back of the MAXPage Unit.

2 Connect Power Supply



Plug the power supply into the 12V DC 2 Amp connection at the back of the MAXPage unit. Plug the other end into a mains socket.

3 MAXPage Standby Screen



The LCD on the MAXPage Unit will initially display a startup message. After a brief moment, the standby screen appears and the unit is ready to page your Patron Pagers.

Locating Lost Patron Pagers

At the end of a shift, if there are Patron Pagers that have not been returned to a charging stack, you can locate them using the MAXPage Unit.

To do this, with the Standby Screen displayed,

Enter 200 on the numeric key pad.

A message is automatically sent and any Patron Pagers not on the charging stack will now respond as if paged so that they can be located and returned to charge.

User Guide

1 Remove Patron Pager



Remove Patron Pager from stack and it will vibrate and flashing. A number will appear on the LCD Display. Use this number to page.

2 Track Time



Each bar on the LCD screen indicates the length of time for which the pager has been separated from the charging stack every 5 minutes increment. *This gives an indication of time since order placed.*

3 Paging a Customer



Enter the number for the relevant Patron Pager on the MAXPage Unit and Press the Send button. For example, "5 Send".

4 Collecting Patron Pager



When the customer returns the Patron Pagers, place it back on the charging stack and Patron Pager is ready for re-use.

